



Dairy Farmer Milk Supply Agreement 2026-27

Contract Details

THIS AGREEMENT is made on the date the last party signed

BETWEEN:

Regal Cream Products Pty Ltd as trustee for the Regal Cream Products Trust trading as Bulla Dairy Foods A.B.N 11 845 336 184 (referred to in this agreement as **Bulla, we, us or our**); and

and

[Farmer Legal Name] A.B.N Insert (referred to in this agreement as **Farmer, you or your**),

(each with the details set out in Schedule 1 of this agreement).

By entering into this agreement, you agree to sell, and we agree to purchase, the Agreed Volume of Milk Produced At Your Dairy in accordance with this agreement. A summary of the key commercial terms of this agreement is as follows, although the summary should be read together with the other terms of this agreement:

What will you supply?	
Agreed Volume of Milk Produced At Your Dairy	If this Agreement is an Exclusive Supply Agreement (see below) – then all of the Milk produced at your Dairy must be supplied by you and purchased by us in accordance with the terms of this agreement. If this is not an Exclusive Supply Agreement (see below) – then the annual fixed volume of Milk produced at your Dairy set out in Schedule 2 must be supplied by you and purchased by us in accordance with the terms of this Agreement.
Dairy	The dairy premises located at: Insert
Specifications	The Milk will meet or exceed the Specifications or be inside the Control Limits. Milk which is below the Specifications or outside the Control Limits may not be accepted or purchased by Bulla.
Is this an Exclusive Supply Agreement?	Yes , all of the Farmer's Milk must be supplied to and purchased by us in accordance with the terms of this agreement. OR No , the annual fixed volume of Milk that will be supplied under this agreement is set out in Schedule 2.
How much will you be paid?	
Milk Price and Minimum Price	We will pay you the Milk Price in accordance with the Milk Price structure as set out in Schedule 2 for the supply of Milk to us. The Minimum Price payable for the relevant Milk Year is set out in Schedule 2.

Statement of justification for Minimum Price	Bulla has determined its Minimum Price for the Milk Year by taking into account the following critical factors: (a) Farm milk production forecasts for the regions we operate in. (b) Competition for milk in these relevant regions. (c) Global commodity dairy pricing (current and anticipated) for butterfat and protein products. (d) Foreign exchange rates (especially USD and EURO), and borrowing interest rates. (e) Anticipated product mix and markets, customer contracts, manufacturing cost of production and overheads.
Step-ups	A step-up is an additional payment for Milk that may be announced publicly by us at various times throughout the Milk Year. Any step-up is paid in addition to the Minimum Price. We will notify you in writing of any step-up, which will be paid on all Milk supplied during the specified period in the notice.
Payment Period	Each calendar month.
Payment terms	On or before 15 days of the end of the Payment Period to which the relevant invoice relates.
GST and invoicing	The Milk Price payable under this agreement is GST exclusive. We will provide a tax invoice to you which includes GST at the end of each Payment Period.
Where and when must you supply?	
Delivery time	Daily, "skip a day" or at such other frequency as mutually agreed.
Delivery place	At the Dairy. You are to provide safe all-weather access to the Dairy to enable collection.
Collection	We are responsible for the collection of all the specific or estimated volume of Milk from the Dairy. We will sample that Milk at collection. Testing will be conducted within 48 hours from pick-up.
Ownership	Ownership and risk of loss or damage to the Milk will pass from you to us upon collection.
What is the length of our agreement?	
Commencement Date	1 July 2026
End Date	30 June 2027 unless brought to an end earlier in accordance with this agreement.
Cooling-off period	You may terminate this agreement with immediate effect without incurring any liability to Bulla by giving written notice of termination to Bulla during the period that starts on the day this agreement is executed by both parties and ending 14 days later.
Variation	We may change this agreement if required by the law, to the extent necessary. You and us may also agree in writing or by written offer and written acceptance to change this agreement as long as it is compliant with the Dairy Code.
Termination	You or we may end this agreement for Fundamental Breaches of this agreement or if either party is Insolvent.
What are your other key obligations?	
Conditions	You must comply with our Milk Supply Conditions set out in Schedule 5
Insurance	You must maintain comprehensive insurance policies including for public liability (for a minimum \$10 million) and workers compensation (if applicable). It is recommended to have milk vat insurance.
Which laws apply to this agreement?	
Governing law	This agreement is governed by the laws of Victoria.

General Terms

1 Parts of this agreement

1.1 Parts of this agreement

This agreement is made up of the following parts:

- (a) Contract Details;
- (b) General Terms; and
- (c) schedule(s) attached to the General Terms.

If there is an inconsistency between the parts of this agreement, the part listed earlier prevails to the extent of the inconsistency.

1.2 Compliance with the Dairy Code

- (a) This agreement implements the required terms of the Dairy Code and to the extent there is any inconsistency between the terms of this agreement and the Dairy Code, then the Dairy Code prevails.
- (b) If any part or whole of one or more of the provisions of this agreement are non-compliant with the Dairy Code, then any part or whole of one or more of those provisions will be severed from this agreement and the validity, existence, legality and enforceability of the remaining provisions in this agreement will not be affected, prejudiced or impaired.

Section 1 – What will you supply?

2 General obligations to supply and purchase

2.1 What is your general obligation to supply?

You agree to:

- (a) sell to us the Agreed Volume of Milk Produced At Your Dairy (as modified in accordance with clause 3 (Specific supply obligations)) of Milk during the Contract Term in accordance with this agreement; and
- (b) comply with our reasonable directions in the performance of your obligations under this agreement.

2.2 What is our general obligation to purchase?

We agree to:

- (a) purchase all Agreed Volume of Milk Produced At Your Dairy (as modified in accordance with clause 3 (Specific supply obligations)) during the Contract Term in accordance with this agreement; and
- (b) pay you the Milk Price for Milk pursuant to clause 5 (Payment and Invoicing).

3 Specific supply obligations

3.1 Volume accuracy assurances

The volume accuracy of collected Milk is managed by the milk collection transport companies who are required to maintain the accuracy of the flow meters fitted on their tankers. The milk composition and quality parameters are tested by an accredited laboratory.

3.2 Updating the Estimated Volume

- (a) Each Quarter you are required to provide us with an updated Estimated Volume of Milk.

- (b) If you believe, from your quarterly volume review, that your updated Estimated Volume of Milk will increase or decrease by more than 10% of the Initial Estimated Volume of Milk then you are required to meet with us, so we can determine if the over / under supply will be ongoing.
- (c) If this is an Exclusive Supply Agreement, and you wish to make a substantial change to your operation by more than 20% in volume through adjusting your herd size then you are required to contact Bulla to confirm whether Bulla is able to process the extra milk volume. If Bulla is not able to take the extra milk volume from the change in your operation during the current season, Bulla will act reasonably in discussing options for how you manage the extra milk volume as a result of the proposed change (including supplying the extra milk volume to another processor).

3.3 Notification of Changes to Initial Estimated Volume of Milk

- (a) To assist Bulla to plan for receipt of your Milk, if you believe you will not be able to supply at least 90% of the Initial Estimated Volume of Milk in any calendar month, you must advise us (or our Representative) of the fact and amount of the likely short supply as soon as you form such belief.
- (b) Similarly, if you believe you will supply over the Initial Estimated Volume of Milk by more than 10% (ie 110% of the Initial Estimated Volume) in any calendar month, you must advise us (or our Representative) of the fact and amount of the likely over supply as soon as you form such belief.

3.4 Meeting the Specifications

- (a) Schedule 3 sets out the Specifications required for the supply of Milk to us. You agree to meet or exceed the Specifications Requirements in the provision of all Milk and use your best endeavours to meet the Targets in the Specifications.
- (b) Schedule 3 also sets out the Control Limits for supply of Milk to us. You agree not to supply any Milk that does not meet the Control Limits.
- (c) If you believe you will not be able to supply Milk at or better than the Specifications Requirements for a particular delivery, you will advise us (or our Representative) of the likely specification problem as soon as you form such belief. Where you supply Milk for collection by us at the Dairy for a particular delivery that does not meet the Specifications Requirements but meets the Control Limits (**Failed Milk**) on:
 - (i) 5 consecutive milk collections; or
 - (ii) 10 individual milk collections in a 6 month period,you will trigger a **Failed Milk Corrective Action** event. We will deal with any such Failed Milk in accordance with clause 3.4(f).
- (d) For any Failed Milk Corrective Action event you are required, within 5 working days of being notified, to:
 - (i) conduct further investigations into the causes of the Failed Milk and report back to us; and
 - (ii) take whatever other action we deem reasonably necessary in order to mitigate the risk of a re-occurrence of those causes.

Until you satisfy us that the causes of the Failed Milk have been rectified we shall not be liable to accept Milk from you. For the avoidance of doubt, any requirement we have in respect of a Failed Milk Corrective Event will be notified to you in writing as part of this process.

- (e) If you have 3 Failed Milk Corrective Action events in any 12 month period or you do not comply with the requirements of any single Failed Milk Corrective Action event as outlined in clause 3.4(d) then we will meet with you to discuss how to resolve this ongoing failure in good faith.
- (f) If you supply any Milk that does not meet the Control Limits or Specifications Requirements, we have no obligation to purchase that Milk. We may:
 - (i) accept the Milk and deduct certain amounts from the payment for the Milk in accordance with Schedule 2, Schedule 3 and Schedule 5; or
 - (ii) reject the Milk (and undertake any other reasonable action regarding that Milk, including

disposal at your cost).

For the avoidance of doubt, Bulla has no obligation to collect Milk that it reasonably suspects does not meet the Control Limits or the Specifications Requirements (and any such Milk will be treated as being rejected Milk for the purposes of clause 3.5 (Rejection of Milk)).

- (g) If Milk supplied by you that does not meet the Control Limits results in the contamination of other milk within the Bulla pick up / processing system, you will be held responsible for the total volume of affected milk and the total cost of rectification.
- (h) You are entitled to compensation for one Discarded Milk Event during the Contract Term, which you are entitled to select and must notify us of in writing by no later than 2 Business Days after the end of month in which the Discarded Milk Event occurred. We will then compensate you by treating the Discarded Milk Volume as having been supplied to us and of grade 1 quality, and by paying the Milk Price for that Discarded Milk Volume in accordance with clause 4 (Milk Price and Taxes) and clause 5 (Payment and Invoicing).

If you fail to notify us in writing within 2 Business Days of the end of the month in which the Discarded Milk Event occurred, you will not be entitled to compensation in respect of that Discarded Milk Event under this clause. For the avoidance of doubt, Discarded Milk Events during the Contract Term cannot be later claimed in respect of a subsequent month or Milk Year.

Where any Discarded Milk Event occurs, irrespective of whether you select that Discarded Milk Event for compensation under this clause, you must ensure such event is recorded in your Quality Assurance Program. We will provide you with a written record of the selected Discarded Milk Event which compensation is paid for by us.

For the avoidance of doubt, a Discarded Milk Event occurs on the date the Milk was due for collection (and not the day on which notice of such event was made).

3.5 Rejection of Milk

- (a) If we reject any Milk, then we must give written notice to you as soon as practicable after the rejection, including:
 - (i) the reasons for the rejections; and
 - (ii) the consequences for you of the rejection, including any fees payable by you for matters arising as a result of the rejection.
- (b) If we reject the Milk, then the following conditions apply in addition to clause 3.4(f):
 - (i) On farm, if Milk within the Dairy vat is rejected the Farmer is responsible for safe and appropriate disposal of the Milk. Bulla will not pay for this Milk other than where clause 3.4(h) applies.
 - (ii) In tanker, if Milk from the Dairy vat is at fault for contaminating the milk tanker which is subsequently rejected the Farmer is responsible for paying for the full cost of the other collected milk in the tanker along with disposal costs of the contaminated milk and related freight and tanker wash costs, as further specified in the Milk Supply Conditions (Schedule 5).

3.6 You are not liable for Shrinkage

You acknowledge that your obligation is to deliver all Agreed Volume of Milk Produced At Your Dairy to be collected from the Dairy by us. We acknowledge that you otherwise have no responsibility or liability for Shrinkage that occurs during our collection, transport or delivery of the Milk.

3.7 Testing of Milk

We have the right to test the Milk from time to time, at our own cost, provided that:

- (a) we collect the sample of Milk directly from the Dairy and ensure that any relevant tests are conducted within 48 hours of the sample being collected;
- (b) all tests will be conducted by an appropriately accredited testing facility; and
- (c) we provide you with those test results as soon as practicable after the Milk is tested.

We may authorise our Representative to test the Milk in accordance with this clause 3.7. You will provide us or our Representative with all reasonable assistance that is required in inspecting and testing the Milk.

3.8 Milk Supply Conditions

You agree to have read and understand the Milk Supply Conditions (Schedule 5). Any changes to the Milk Supply Conditions will only occur in accordance with clause 11 (Can we change our agreement?).

3.9 Written statements about Milk

We will give written statements about your Milk to you each month. The written statements will include:

- (a) The value of the Milk;
- (b) The volume of the Milk;
- (c) Quality adjustments; and
- (d) Levies.

Section 2 – How much will you be paid?

4 Milk Price and Taxes

4.1 Milk Price

- (a) We will pay you the Milk Price in accordance with the Milk Price structure as set out in Schedule 2 for the supply of Milk to us.
- (b) The Minimum Price you will be paid for each month during the relevant Milk Year is set out in Schedule 2 under the heading 'Minimum Price'.
- (c) The Minimum Price may only be varied in accordance with clause 11 (Can we change our agreement?). We may announce a step-up from time to time during the Milk Year, which is an additional payment to, and does not vary, the Minimum Price. To avoid any doubt, step-ups are not guaranteed to occur during the Milk year.

4.2 GST

The parties agree that:

- (a) despite the definition of consideration in the GST law, and unless otherwise expressly stated in this agreement, the Milk Price or other sums payable or consideration to be provided under or in accordance with this agreement are exclusive of GST;
- (b) if a party makes a taxable supply under or in connection with this agreement, the other party will pay to the supplier at the same time, and in addition to the GST-exclusive consideration, an amount equal to the GST payable on that supply;
- (c) if an adjustment event arises in connection with a supply made under this agreement, the supplier agrees to give the other party an adjustment note in accordance with the GST law; and
- (d) if this agreement requires one party to pay for, reimburse or contribute to any expense, loss or outgoing suffered or incurred by the other party, the amount required to be paid, reimbursed or contributed by the first party will be reduced by the amount of input tax credits (if any) to which the other party is entitled in respect of the reimbursable expense.

4.3 No additional charges

If this agreement requires you to provide a benefit or do an act, and no additional charges are stated, then this is to be performed as part of the Milk Price.

4.4 No other amounts payable

Other than payment of the relevant amounts under this clause 4 (Milk Price and Taxes), there are no other amounts payable by us under this agreement.

5 Payment and invoicing

5.1 Payment by us

- (a) We will pay to you the undisputed payments for all purchases of Milk made by us during each monthly supply period of the Contract Term on or before 15 days after the end of the calendar month to which that invoice relates.
- (b) We will deduct from payments due and payable to you pursuant to this clause all Levies.

5.2 Recipient Created Tax Invoice for Milk Price

We agree to:

- (a) provide a recipient created Tax Invoice which complies with the requirements of the GST Act or the GST law (as applicable); and
- (b) provide copies of the recipient created Tax Invoice to you at the end of each Payment Period.

5.3 Acknowledgements

- (a) So that we can issue an invoice which is a recipient created Tax Invoice, the parties agree that:
 - (i) we can issue tax invoices in respect of a supply under this agreement;
 - (ii) you will not issue tax invoices in respect of a supply under this agreement;
 - (iii) you acknowledge that you are registered for GST when you enter into this agreement and that you will notify us if you cease to be registered; and
 - (iv) we acknowledge that we are registered for GST when we enter into this agreement and that we will notify you if we cease to be registered or if we cease to satisfy any of the requirements for us to issue a recipient created Tax Invoice.
- (b) Within 14 days of becoming aware of an adjustment event occurring in relation to a taxable supply under the agreement for which a recipient created Tax Invoice has previously been issued, we will issue an adjustment note.

5.4 Where an invoice is in dispute

You may not suspend, cancel or withdraw the provision of Milk in whole or in part as a result of any disputed invoice.

Section 3 – Where and when must you supply?

6 Delivery and Collection

6.1 You are responsible for delivery to the Dairy

You will ensure that the Milk is available for collection from the Dairy and provide safe all-weather access to the Dairy to enable us or our Representative to collect the Milk.

6.2 We are responsible for collection from the Dairy

- (a) We are responsible for the collection of all Milk purchased from you from the Dairy and for the delivery of that Milk to the processor of our choice. We will have regard to your reasonable instructions and requirements when arranging collection of Milk purchased from you.
- (b) We may authorise our Representative to collect the Milk in accordance with this clause 6.2.

7 Timing for delivery

7.1 When must you deliver?

Subject to this clause 7, you will provide all Agreed Volume of Milk Produced At Your Dairy in accordance with the Delivery Intervals.

7.2 What if you cannot deliver on time?

As soon as it becomes apparent to you that you will not be able to comply with the Delivery Intervals, you will notify us of the details of the possible delay, the cause of such delay and the period of any requested extension.

7.3 Will we grant you an extension of time?

We will make all endeavours to meet your request but retain the right at our absolute discretion, to reject or agree to the extension requested by you under clause 7.2, subject to any obligations under the Dairy Code.

7.4 What if you cannot deliver due to a natural disaster?

- (a) Notwithstanding clauses 7.2 and 7.3, if you are unable to provide all Agreed Volume of Milk Produced At Your Dairy to us in accordance with the Delivery Intervals due to a natural disaster (i.e. severe weather events, fire or disease-related governmental actions or restrictions) (**Natural Disaster**), then you agree to notify us of that fact and, subject to clause 7.4(b) below, your affected obligations will be suspended during the period of the Natural Disaster.
- (b) Should a Natural Disaster, or any other unforeseen event outside the reasonable control of the affected party, occur that prevents either party from performing any of its obligations under this agreement, then:
 - (i) the affected party will:
 - (A) give the other party prompt notice of the relevant event and the probable extent to which it will be unable to perform its obligations; and
 - (B) take all steps as are reasonably necessary to remedy the effect of the relevant event as quickly as possible; and
 - (ii) the affected obligations will be suspended during the period of the Natural Disaster and the parties agree to work together in good faith to develop an interim workaround plan of supply or otherwise (to the extent possible).

8 When does title and risk pass to us?

Title in, and risk of loss or damage to, the Milk in any particular delivery passes to us upon our collection of the Milk from the Dairy, being the point at which the Milk is loaded into our, or our freight contractors, milk tanker.

9 Exclusive Supply Agreement conditions

9.1 Prohibitions

If this agreement is an Exclusive Supply Agreement, then:

- (a) there will be no maximum amount of Milk that the Farmer must supply to the Processor under this agreement; and
- (b) there will be no Tier Pricing.

9.2 Volume of Milk Supply

If this agreement is not an Exclusive Supply Agreement, the annual fixed volume of Milk to be supplied under this agreement is outlined in Schedule 2.

Section 4 – What is the length of our agreement?

10 Duration of this agreement

10.1 Contract Term

This agreement commences on the Commencement Date and continues until the End Date unless otherwise brought to an end earlier in accordance with this agreement (**Contract Term**).

11 Can we change our agreement?

11.1 By only us

If there is a change in a Commonwealth, State or Territory law, then we may unilaterally change this agreement:

- (a) only to the extent necessary to comply with the changed law; and
- (b) without reducing the Minimum Price.

We will not implement a unilateral variation of this agreement which reduces the Minimum Price payable by us for Milk, even if permitted under the Dairy Code. For the avoidance of doubt, you cannot unilaterally vary this agreement.

11.2 Mutual change

- (a) Subject to clause 11.1, this agreement may only be changed by further agreement in writing between the us and you and be accepted by either by signature of both parties, or a written notice of offer and a written notice of acceptance.
- (b) If we wish to change our Milk Supply Conditions (other than under clause 11.1), we will notify you and discuss whether, and the terms and conditions on which, you are willing to supply Milk in accordance with our request (if at all). You agree to act reasonably and in good faith during such discussions on any reasonable change requested by us. Any agreed changes to our Milk Supply Conditions, and the terms and conditions applying to such changes, must be made in writing. Generally, a minimum notice period of 3 months will apply, unless the required agreed change is considered by us (acting reasonably) to be business critical in which circumstance a shorter notice period may be proposed (but in any event we will provide as much prior notice as reasonably possible).

11.3 Written notice

- (a) If we unilaterally change this agreement under clause 11.1, then we must as soon as practicable after the change, provide you with:
 - (i) the change; and
 - (ii) written notice of:
 - (A) the reason for the change; and
 - (B) the day the change takes effect.
- (b) If you agree to change this agreement under clause 11.2, this will be recorded in a written document signed by you and us.

11.4 Compliance with Dairy Code

- (a) All changes to this agreement must comply with the Dairy Code and must be in writing.
- (b) If parts of a variation are noncompliant with the Dairy Code, those parts will be severed from the variation to the extent of the noncompliance, and the validity, existence, legality and enforceability of the remaining parts will not in this agreement any way be affected, prejudiced or impaired.

12 Can this agreement be brought to an early end?

12.1 Mutual early end

Either party may bring this agreement to an end in whole or in part immediately by written notice to the other party if the other party commits a Fundamental Breach.

12.2 By us with cause

We may also terminate this agreement in accordance with clause 14.3(a)(vi).

12.3 Cooling-off period

You may terminate this agreement with immediate effect without incurring any liability to Bulla by providing written notice of termination to Bulla during the period that starts on the day this agreement is executed by both parties and ending 14 days later. For the avoidance of doubt, this clause does not allow you to terminate this agreement in response to any variation of this agreement.

12.4 Written notice

If one of us (**first party**) brings this agreement to an end, then the first party must give to the other party as soon as practicable:

- (a) the termination; and
- (b) written notice of:
 - (i) the reason for the termination; and
 - (ii) the day the termination takes effect.

13 Responsibilities at end or expiry of agreement

13.1 Agreement continues until the end or expiry of agreement happens

To avoid doubt, if the agreement is terminated (including during a cooling-off period or in response to a Unilateral Prospective Stepdown), the agreement continues to apply to Milk supplied under the agreement before the termination takes effect.

13.2 Payments upon ending or expiry of agreement

Upon this agreement coming to an end or expiry of this agreement for any reason:

- (a) you agree to reimburse us for any amounts paid by us for any Milk which has not been provided to us in accordance with the terms of this agreement; and
- (b) we agree to pay you all amounts that are due and owing to you up to the date on which this agreement ends, but not any other amounts that would or may be payable if this agreement had continued.

13.3 Other responsibilities

Upon this agreement coming to an end or the expiry of this agreement for any reason each party will at its own cost deliver to the other party (and not retain any copies of) the other party's Confidential Information and other property identifiable or designated as the other party's property (including documents, Bulla signage, data, records, registers, files, security packets, stationery, cheques and agreements) in the first party's possession or control.

13.4 What if this agreement ends in part only?

If this agreement comes to an end in part, then:

- (a) clauses 13.1 (Payments upon ending or expiry of agreement) and 13.3 (Other responsibilities), will apply in respect of that part that has come to an end only; and
- (b) both parties will continue to perform this agreement in respect of the other parts which have not come to an end.

13.5 What rights survive the ending or expiry of this agreement?

Without limiting the above, clause 4 (Milk Price and Taxes), 5 (Payment and Invoicing), 8 (When does title and risk pass to us?), 13 (Responsibilities at end or expiry of agreement), 15 (Confidentiality), 17 (Warranties), 18 (Indemnity), 19 (Insurance), 21 (Governing law), 24 (General) and any other clause intended to survive the ending or expiry of this agreement will continue in effect after the ending or expiry of this agreement.

Section 5 – What are your and our other obligations?

14 Our Policies

14.1 You must notify us of accidents and incidents

If you become aware of an accident or incident which may adversely affect the provision of the Milk, you will at the same time or as soon as practicable thereafter notify us of the accident or incident.

14.2 General notice

- (a) You will promptly notify us of any accident, injury, property or environmental damage that occurs during the provision of the Milk. All lost time incidents must be immediately notified to us.
- (b) Within 5 Business Days of any such incident, you will provide us with a report giving complete details of the incident, including results of investigations into its cause, and any recommendations or strategies for future prevention.

14.3 Non-compliance

- (a) If we inform you in writing that you or your Representatives are:
 - (i) not providing the Milk in compliance with the Relevant Law or the Specifications;
 - (ii) conducting the work in such a way as to endanger the health and safety of your or our representatives, employees, subcontractors' employees, plant, equipment or materials; or
 - (iii) conducting the work in such a way that is not in accordance with the spirit of Industry Animal Welfare practices,then:
 - (iv) you will promptly remedy the non-compliance;
 - (v) we may, but have no obligation to, direct that all or any supply of Milk be suspended until the breach is remedied; and
 - (vi) if the non-compliance is not remedied, this will be considered a material breach and we will be entitled to exercise our rights and terminate this agreement by 90 days' notice to you whether or not we have elected to suspend the supply of Milk.
- (b) If we elect to suspend a supply of Milk, during any period of suspension, we will not be required to make any payment to you for the suspended supply.

14.4 Signage

During the Contract Term you agree to prominently display any Bulla signage supplied to you by Bulla or our Representative, including, on your front gate and fencing.

15 Confidentiality

15.1 Treatment of Confidential Information

Each party acknowledges that the Confidential Information of the other party is valuable to the other party. Each party undertakes to keep the Confidential Information of the other party secret and to protect and preserve the confidential nature and secrecy of the Confidential Information of the other party.

15.2 Use of Confidential Information

A Recipient may only use the Confidential Information of the Discloser for the purposes of performing the Recipient's obligations or exercising the Recipient's rights under this agreement.

15.3 Disclosure of Confidential Information

A Recipient may not disclose Confidential Information of the Discloser to any person except:

- (a) representatives, legal advisers, auditors, subcontractors and other consultants of the Recipient who require it for the purposes of this agreement;

- (b) with the prior written consent of the Discloser;
- (c) if the Recipient is required to do so by law or a stock exchange; or
- (d) if the Recipient is required to do so in connection with legal proceedings relating to this agreement.

15.4 Disclosure by Recipient

A Recipient disclosing information under clause 15.3(a) or 15.3(b) (Disclosure of Confidential Information) must ensure that persons receiving Confidential Information from it are aware it is Confidential Information and do not disclose the information except in the circumstances permitted in clause 15.3 (Disclosure of Confidential Information).

15.5 Return of Confidential Information

Subject to clause 15.6 (Exceptions), on the Discloser's request, the Recipient must immediately deliver to the Discloser all documents or other materials containing or referring to the Discloser's Confidential Information which are:

- (a) in the Recipient's possession, power or control; or
- (b) in the possession, power or control of persons who have received Confidential Information from the Recipient under clause 15.3(a) or 15.3(b) (Disclosure of Confidential Information).

15.6 Exceptions

The obligation in clause 15.5 (Return of Confidential Information) does not apply to Confidential Information of the Discloser that the Recipient requires in order to perform its obligations under this agreement or is otherwise entitled to retain.

16 Records

16.1 Record keeping

The parties must keep originals or copies of:

- (a) this agreement;
- (b) any variations to or termination of this agreement; and
- (c) any notices or statements issued under this agreement or the Dairy Code for the period set out in clause 16.2 below.

16.2 Period

A record, or a copy of a record, must be kept for the period:

- (a) starting on the day on which the record is made or given; and
- (b) ending on the last day of the 6 years beginning on the day this agreement ends.

17 Warranties

You represent and warrant that:

- (a) the Dairy will be operated in accordance with the Quality Assurance Program and any Relevant Law;
- (b) all Milk supplied to us will:
 - (i) comply with the Specifications;
 - (ii) comply with all Relevant Laws and good industry practice;
 - (iii) be of good quality and fit for purpose; and
 - (iv) upon title passing to us, be free from any charge or encumbrance (including any Security Interests);
- (c) the Milk will not be adulterated, tainted or contaminated in any way at the time it is supplied to us;

- (d) at the time of collection by us at the Dairy, you own the Milk and have the right to supply all Milk to us; and
- (e) you will provide safe all-weather access to the Dairy to allow a tanker arranged by us to collect Milk from the Dairy.

18 Indemnity

You indemnify us and our Representatives, against all losses, damages, liabilities, claims and expenses (including legal costs) incurred by us or our Representatives, arising out of or in connection with:

- (a) any death or injury to persons, and any loss or damage to our Representatives or a third party's real or personal property, caused by any act or omission of you or your Representatives; or
- (b) any breach of clause 17 (Warranties),

except to the extent that any such losses, damages, liabilities, claims and expenses (including legal costs) are caused or contributed to by Bulla or any of its Representatives or Related Bodies Corporate.

19 What insurance must you maintain?

- (a) You will maintain, and at your own cost, comprehensive insurance policies in relation to any liability arising out of this agreement and ensure that your subcontractors have sufficient insurance for the goods and services they will supply in relation to this agreement including:
 - (i) workers compensation insurance (if applicable); and
 - (ii) public liability insurance for no less than \$10,000,000 per claim.
- (b) If a policy is a "claims made" or "claims made and notified" policy, you agree to keep it or a "tail out" policy to our satisfaction (acting reasonably) in place for three years after the later of termination or expiration of this agreement.
- (c) We may request that you produce written evidence of such insurances at any time (including certificates of currency of insurance from the insurer).

20 How do we resolve any dispute?

20.1 Continuing to perform despite dispute

Notwithstanding the existence of a dispute, each party will continue to perform its obligations under this agreement.

20.2 Dispute resolution mechanisms

If a party to this agreement has a complaint or there is a dispute in relation to a matter arising under or in connection with the agreement, the matter may be dealt with or resolved:

- (a) in accordance with the complaint handling procedure provided in clause 20.8; or
- (b) by mediation as provided by the Dairy Code and replicated in Schedule 6.

20.3 Termination and dispute resolution

If the matter relates to the termination of this agreement, then a reference to a party to the agreement includes a reference to a person who was a party to the agreement before it was terminated.

20.4 Bulla's complaint handling officer

- (a) We have a nominated a complaint handling officer to manage complaints in accordance with the complaint handling procedure provided in clause 20.8.
- (b) The details of this complaint handling officer are in Schedule 1, unless notice in accordance with this agreement is provided to you with new details of the complaint handling officer.

20.5 Information for dispute reports

You will provide us with any information reasonably requested by us to assist us in complying with our dispute reporting obligations under regulation 56 of the Dairy Code.

20.6 Confidentiality and dispute resolution

The parties to a complaint or a dispute about a matter arising under or in connection with this agreement must observe the obligations about confidentiality in clause 15 (Confidentiality).

20.7 Compliance with the Dairy Code

Schedule 6 of this agreement adapts the procedures for mediation and arbitration outlined in the Dairy Code to this agreement. To the extent there is any inconsistency between Schedule 6 and the Dairy Code, then the Dairy Code prevails.

20.8 Complaint Handling Procedure

- (a) A complaint in relation to a matter arising under or in connection with the agreement must be dealt with in accordance with the complaint handling procedure before the parties take action to resolve the complaint by mediation or arbitration.
- (b) When a party wishes to have a matter dealt with in accordance to the complaint handling procedure (**Complainant**), the complainant must notify the other party to the agreement (**Respondent**) in writing of the following:
 - (i) the nature of the complaint;
 - (ii) that the Complainant wishes the complaint to be dealt with in accordance with the complaint handling procedure provided in this agreement; and
 - (iii) the outcome the Complainant wants,
(together, the **Complaint Notice**).
- (c) Within 5 working days after receiving notice of the complaint under clause 20.8(b), the Respondent must give a written acknowledgement to the Complainant stating:
 - (i) that the Complaint Notice has been received; and
 - (ii) the steps to be taken to deal with the complaint.
- (d) If the complaint is not resolved within 60 days after the acknowledgement was given to the Complainant under clause 20.8(c) then either party may take action to have the complaint resolved by mediation.
- (e) The Complainant may, at any time, withdraw the complaint by notice in writing to the Respondent.

21 Governing law

This agreement is governed by the law in force in the place specified in the Contract Details. Each party submits to the non-exclusive jurisdiction of the courts of that place.

22 Notices

22.1 Requirements

Unless expressly stated otherwise in this agreement, all notices, certificates, consents, approvals, waivers and other communications in connection with this agreement (**Notices**) must be:

- (a) in writing;
- (b) marked for the attention of the person identified in the Contract Details or, if the recipient has notified otherwise, then marked for attention in the way last notified;
- (c) signed by the sender (if an individual) or an authorised officer of the sender; and
- (d) either:
 - (i) left at the address set out or referred to in the Contract Details;
 - (ii) sent by prepaid ordinary post (airmail if appropriate) to the address set out or referred to in the Contract Details;
 - (iii) sent by email to the email address set out in the Contract Details; or

- (iv) given in any other way permitted by law.

However, if the intended recipient has notified a changed postal address or email address, then the communication must be to that address or email address.

22.2 When effective

Notices take effect from the time they are received except if a later time is specified in the Notice.

22.3 Receipt – post and email address

Notices are taken to be received:

- (a) if sent by post, three days after posting (or seven days after posting if sent to or from a place outside Australia); or
- (b) if sent by email, at the time shown in the email as the time that the email was sent.

23 Assignment

- (a) Subject to clause 23(b), a party will not assign, transfer, novate, encumber or otherwise deal with all or part of its rights or obligations under this agreement without the other party's prior written consent (not to be unreasonably withheld).
- (b) We may assign, transfer or novate our rights and obligations under this agreement to a member of the Bulla Dairy Foods Group on notice to you without your prior written consent.

24 General

24.1 Severability

If the whole or any part of a provision of this agreement is void, unenforceable or illegal in a jurisdiction it is severed for that jurisdiction. The remainder of this agreement has full force and effect and the validity or enforceability of that provision in any other jurisdiction is not affected. This clause has no effect if the severance alters the basic nature of this agreement or is contrary to public policy.

24.2 No relationship

Nothing in this agreement will be taken to constitute you as our employee, agent, partner or joint venturer nor are you authorised to represent yourself as acting, or to incur any obligation, on our behalf.

24.3 Entire agreement

This agreement constitutes the entire agreement of the parties about its subject matter and supersedes all previous agreements, understandings and negotiations on that subject matter.

25 Interpretation

25.1 Definitions

Agreed Volume of Milk Produced At Your Dairy has the following meaning:

- (a) If this agreement is an Exclusive Supply Agreement (see Schedule 2) then all of the Milk produced at your Dairy must be supplied by you and purchased by us in accordance with the terms of this agreement.
- (b) If this is not an Exclusive Supply Agreement (see Schedule 2) then the annual fixed volume of Milk set out in Schedule 2 must be supplied by you and purchased by us in accordance with the terms of this agreement.

Business Day means a day other than a Saturday, Sunday or public holiday in Victoria.

Bulla Dairy Foods Group means Bulla, its Related Bodies Corporate and its Joint Venture Partners.

Commencement Date means the date specified under that heading in the Contract Details. If there is no Commencement Date specified, then the Commencement Date is the Date of this agreement.

Complaint Notice is defined in clause 20.8.

Confidential Information means:

- (a) all confidential, non-public or proprietary information, regardless of how the information is stored or delivered, exchanged between the parties (or in our case provided by a member of Bulla Dairy Foods Group and in your case provided by your Related Body Corporate) before, on or after the Date of agreement relating to the business, technology or other affairs of the Discloser of the information; and
- (b) in our case, all information disclosed by a third party which we are required to keep confidential and all information created by you or your Representative in the course of providing the Milk under this agreement or in respect of Intellectual Property Rights owned by us,

but does not include information:

- (c) which is in or becomes part of the public domain other than through breach of this agreement or an obligation of confidence owed to the Discloser;
- (d) which the Recipient can prove by contemporaneous written documentation was:
 - (i) already known to it at the time of disclosure by the Discloser (unless such knowledge arose from disclosure of information in breach of an obligation of confidentiality); or
 - (ii) independently developed by the Recipient without reference to the Confidential Information of the Discloser; or
- (e) which the Recipient acquires from a source other than the Discloser or any of its representatives where such source is entitled to disclose it.

Contract Details means the section at the beginning of this agreement headed “Contract Details”.

Contract Representatives means the persons nominated by each party to act as representatives for the purpose of resolving disputes, and communicated to the other party from time to time.

Contract Term is defined in clause 10 (Duration of this agreement).

Control in relation to any entity, means:

- (a) in our case, our ability directly or indirectly to direct the management and policies of such entity, whether through ownership of 30% or more of the share (or any other percentage that entitles shareholders to participate in the governance of the entity), by contract, credit arrangement or otherwise; and
- (b) in your case, the ability (whether it is legally enforceable or not) to control, whether directly or indirectly, the composition of the board of directors (or other governing body) of that entity, the voting rights of the majority of voting securities of the entity, or the affairs of the entity.

Control Limit means the Specification level at which Milk will not be accepted as set out in the Specification.

Corporations Act means the Corporations Act 2001 (Cth).

Dairy means the dairy situated at the location or locations in Schedule 1.

Dairy Code means the *Competition and Consumer (Industry Codes – Dairy) Regulations 2019* (Cth), as updated from time to time.

Date of Agreement means the date on which the last party executes this agreement.

Delivery Intervals means the frequency with which you will supply the Milk as specified in Schedule 1.

Discarded Milk Event means Milk not collected from your Dairy during the Contract Term where:

- (a) you notify us in advance that you are not able to supply a particular delivery of Milk at or better than the Specifications Requirements, and such notice is genuine; or
- (b) we reject Milk in the Dairy vat (prior to tanker collection) for not being at or better than the Specifications Requirements.

Discarded Milk Volume means our good faith determination of the volume of Milk not supplied under your selected Discarded Milk Event, as determined by averaging the butterfat and protein percentages and Milk volumes of the preceding daily Milk collected from your Dairy (before that Discarded Milk Event) and the following daily Milk collected from your Dairy (after that Discarded Milk Event).

Discloser means the party disclosing Confidential Information.

End Date means the date specified under that heading in the Contract Details.

Estimated Volume means the volume of Milk you estimate will be produced from the Dairy in total during each month of the Milk Year.

Initial Estimated Volume means the volumes set out in Schedule 7.

Exclusive Supply Agreement means an agreement between the Farmer and Bulla which prohibits the Farmer from supplying Milk to another dairy processor.

Farmer Portal means the Bulla Farmer's Portal available via <https://bulladairy.contecgroup.co.nz/>.

Failed Milk is defined in clause 3.4(c).

Failed Milk Corrective Action is defined in clause 3.4(c).

Field Services Representative means Bulla's field services representative as specified in Schedule 1 or as otherwise notified in writing from time to time;

A **Fundamental Breach** includes:

- (a) a material breach by you that is incapable of remedy;
- (b) a material breach by Bulla or you (other than a material breach which clause 14.3(a)(vi) applies to) that is not remedied with 20 business days of written notice from the non-breaching party giving notice of the material breach and requiring it to be remedied;
- (c) subject to clause 5.4, if Bulla is late making a payment and does not to rectify that failure within 10 business days of receiving notice in writing from you to do so;
- (d) a significant number of breaches of this agreement by you which are not remedied, or regular or habitual breaches by you of the same provision of this agreement whether or not they are remedied, and such breaches collectively constitute a material breach; and
- (e) if either party becomes Insolvent.

General Terms means the section of this agreement headed "General Terms".

GST has the meaning it has in the GST Act.

GST Act means *A New Tax System (Goods and Services Tax) Act 1999* (Cth).

GST law has the meaning given to that term in the GST Act, if that Act does not exist for any reason, means any Act imposing or relating to the imposition or administration of a goods and services tax in Australia and any regulation made under that Act.

A person is **Insolvent** if:

- (f) it is (or states that it is) an insolvent under administration or insolvent (each as defined in the Corporations Act); or
- (g) it has had a controller (as that term is defined in the Corporations Act) appointed or is in liquidation, in provisional liquidation, under administration or wound up or has had a receiver (or receiver and manager) appointed to any part of its property; or
- (h) it is subject to any arrangement, assignment, moratorium or composition, protected from creditors under any statute or dissolved (in each case, other than to carry out a reconstruction or amalgamation while solvent on terms approved by the other party to this agreement); or
- (i) an application or order has been made (and in the case of an application, it is not stayed, withdrawn or dismissed within 30 days), resolution passed, proposal put forward, or any other action taken, in each case in connection with that person, which is preparatory to or could result in any of (a), (b) or (c) above; or
- (j) it is taken (under section 459F(1) of the Corporations Act) to have failed to comply with a statutory demand; or
- (k) it is the subject of an event described in section 459C(2)(b) or section 585 of the Corporations Act (or it makes a statement from which another party to this agreement reasonably deduces it is so subject); or

- (l) it is otherwise unable to pay its debts when they fall due; or
- (m) something having a substantially similar effect to (a) to (g) happens in connection with that person under the law of any jurisdiction.

Intellectual Property Rights means all intellectual property rights including current and future registered and unregistered rights in respect of copyright, designs, circuit layouts, trademarks, trade secrets, know-how, confidential information, patents, invention and discoveries and all other intellectual property as defined in article 2 of the convention establishing the World Intellectual Property Organisation 1967.

Joint Venture Partner means any entity other than a Related Body Corporate over which we have direct or indirect Control.

Loyalty Payments means an amount payable to the Farmer under a milk supply agreement because the agreement is not terminated before the end of the supply period of the agreement (whether or not the agreement describes the amount as a loyalty payment, and whether or not the payment is subject to other conditions).

Levies means any levy or charge including government taxes and duties paid on your behalf by us as set out in Schedule 4.

Milk means raw cow's milk produced at the Dairy to be supplied under this agreement.

Milk Price means the price payable in accordance with clause 4.1 (Milk Price) for Milk supplied to us under this agreement.

Milk Supply Conditions means the conditions relating to best practice farming applicable to you in the production of Milk contained in Schedule 5.

Milk Year means the 12-month period ending on 30 June each year.

Minimum Price means the lowest price payable, for a period, under the agreement for grade 1 quality Milk (as determined in Section 4 of Schedule 2) supplied during the period, disregarding:

- (a) Loyalty Payments; and
- (b) any fees payable by the Farmer under this agreement.

Payment Period means each calendar month during the Contract Term.

PPSA means the *Personal Property Securities Act 2009* (Cth).

Quality Assurance Program means the accredited hazard and critical control point program (HACCP) required by us, as set out in Bulla's Farm Quality Assurance Manual available at [Bulla-Farm-Quality-Assurance-Manual_June-2025.pdf](#)

Quarter means any consecutive three-month period.

Recipient means the party receiving Confidential Information.

Related Body Corporate has the meaning given to it in the Corporations Act.

Relevant Law means any statute, ordinance, code or other law including regulations under them and any code of practice, membership rules or standards issued by relevant regulators or industry bodies, whether or not having the force of law, applicable to this agreement, the Confidential Information, the supply of Milk, the provision of the supply of Milk or any other obligations performed under this agreement, including those relating to modern slavery.

Representative of a party includes an employee, agent, officer, director, auditor, advisor, partner, consultant, contractor or sub-contractor of that party. For us, as at the date of this agreement, this includes the Field Services Representative whose details are included at Schedule 1. Bulla may change the Field Services Representative from time to time by notice in writing to you.

Retrospective Stepdown means a variation of this agreement that reduces a Minimum Price for milk supplied under the agreement before the variation occurs.

Security Interest has the meaning given to it in section 12 of the PPSA.

Shrinkage means that the volume of Milk delivered to us is less than the volume of Milk collected at the Dairy from you (for example through minor spillages during collection or delivery or through the inability to completely drain milk from a tanker).

Specifications means the specifications set out in Schedule 3, which you will meet in accordance with the provisions of Schedule 3.

Specification Requirement means the Specification level at which Bulla is not obligated to accept Milk as set out in the Specifications.

Target means the relevant target level specified in the Specifications.

Tax Invoice has the meaning given to it in the GST Act.

Taxes means taxes, levies, imposts, charges and duties (including stamp and transaction duties) imposed by any authority together with any related interest, penalties, fines and expenses in connection with them except if imposed on, or calculated having regard to, our net income.

Tenure Band Review has the meaning given in Section 2.1 of Schedule 2.

Tier Pricing means the Minimum Price payable for a specified amount of Milk supplied during a period is greater than the Minimum Price for Milk supplied in excess of the specified amount.

25.2 Headings

Headings are included for convenience only and are not to affect the interpretation of this agreement.

Dairy Farmer Milk Supply Agreement

SIGNED as an agreement

EXECUTED by Regal Cream Products Pty Ltd trading as Bulla Dairy Foods

.....
Signature (Authorised Representative)

.....
Print Name

.....
Capacity

.....
Date

EXECUTED by [Farmer Legal Name]

.....
Signature (Authorised Representative)

.....
Print name

.....
Date

.....
Signature (Authorised Representative)

.....
Print name

.....
Date

.....
Signature (Authorised Representative)

.....
Print name

.....
Date

Schedule 1

Party Details

Farmer	
Farmer or Farming Entity	Insert
ABN	Insert
Individual Farmer Names	Insert
Address for service of notices	Insert
Bank Account Details for ETF Purposes	Insert
Address of Dairy	Insert
Dairy Licence Number	Insert
Bulla Dairy Foods	
Name	Regal Cream Products Pty Ltd trading as Bulla Dairy Foods
ABN	11 845 336 184
Address for Services of Notices	15 Swann Drive, Derrimut, VIC 3026
Contact Details	Telephone Landline: (03) 9931 7888 Email: glen.round@bulla.com.au Attention: Glen Round
Bulla Field Service Representative	
Name of Field Services Representative	As notified by Bulla from time to time
Address for Services of Notices	15 Swann Drive, Derrimut, VIC 3026
Contact Details	Email: fieldservices@bulla.com.au
Responsibilities	Without limiting the responsibilities Bulla may allocate to its Field Services Representatives, the Field Services Representative will: • Assist the Farmer to implement the Quality Assurance Program • Arrange auditing of the Farmer's compliance with the Quality Assurance Program • Support the Milk collection and testing processes
Delivery Intervals	Daily
Bulla Complaints Handling Officer	
Contact Name	Allison Goode
Address	15 Swann Drive, Derrimut, VIC 3026
Email	Allison.Goode@Bulla.com.au
Phone number	0427952415

Schedule 2

1. Agreed Volume of Milk Produced At Your Dairy -

Exclusive Agreement	Not applicable OR This is an Exclusive Supply Agreement therefore all of the Milk produced at your Dairy must be supplied by you and purchased by us in accordance with the terms of this agreement.
Non-Exclusive Agreement	Not applicable OR This is a fixed volume supply agreement with an annual volume of [VolumeOfMilk] litres of Milk produced at your Dairy to be supplied by you and purchased by us in accordance with the terms of this agreement.

2. Milk Price

2.1 Price Band

Your price band is [PriceBand] and your Milk Price as at the date of execution of this agreement by Bulla is as follows, and your selected Protein to Fat ratio is [1:1 or 2:1]:

1:1 Protein to Fat Ratio Milk Price

<i>Price Band</i>	<i>Milk Price \$/kg MS</i>
Band 0 + PT	\$9.950
Band 0	\$9.750
Band 1 + PT	\$9.750
Band 1	\$9.550
Band 2 + PT	\$9.550
Band 2	\$9.350
Band 3 + PT	\$9.350
Band 3	\$9.150

Note:

- The above Milk Price kg/MS is based on an assumption that the Milk supplied by you has the same composition as the reference solids of 4.0% butterfat and 3.2% protein (and is grade 1 quality). These % are not a minimum supply requirement, they are used to determine the butterfat and protein prices based on the prevailing Milk Price. The actual Milk Price paid to you in a month is determined by the actual protein and fat content in the Milk you supplied in the preceding month based on the pricing for fat and protein (and the quality grading applied to that Milk).
- Applicable fee deductions will also apply to the actual Milk Price including those set out in Section 4 (Milk Quality System) of this Schedule 2 and the Levies set out in Schedule 4 (Dairy Australia, Dairy Safe Victoria and UDV levies).

<i>Price Band</i>	<i>Base Price \$/kg Fat</i>
Band 0 + PT	\$9.950

Band 0	\$9.750
Band 1 + PT	\$9.750
Band 1	\$9.550
Band 2 + PT	\$9.550
Band 2	\$9.350
Band 3 + PT	\$9.350
Band 3	\$9.150

<i>Price Band</i>	<i>Base Price \$/kg Protein</i>
Band 0 + PT	\$9.950
Band 0	\$9.750
Band 1 + PT	\$9.750
Band 1	\$9.550
Band 2 + PT	\$9.550
Band 2	\$9.350
Band 3 + PT	\$9.350
Band 3	\$9.150

OR

2:1 Protein to Fat Ratio Milk Price

<i>Price Band</i>	<i>Milk Price \$/kg MS</i>
Band 0 + PT	\$9.950
Band 0	\$9.750
Band 1 + PT	\$9.750
Band 1	\$9.550
Band 2 + PT	\$9.550
Band 2	\$9.350
Band 3 + PT	\$9.350
Band 3	\$9.150

Note:

- The above Milk Price kg/MS is based on an assumption that the Milk supplied by you has the same composition as the reference solids of 4.0% butterfat and 3.2% protein (and is grade 1 quality). These % are not a minimum supply requirement, they are used to determine the butterfat and protein prices based on the prevailing Milk Price. The actual Milk Price paid to you in a month is determined by the actual protein and fat content in the Milk you supplied in the preceding month based on the pricing for fat and protein (and the quality grading applied to that Milk).
- Applicable fee deductions will also apply to the actual Milk Price including those set out in Section 4 (Milk Quality System) of this Schedule 2 and the Levies set out in Schedule 4 (Dairy Australia, Dairy Safe Victoria and UDV levies).

<i>Price Band</i>	<i>Base Price \$/kg Fat</i>
Band 0 + PT	\$6.888
Band 0	\$6.750

Band 1 + PT	\$6.750
Band 1	\$6.612
Band 2 + PT	\$6.612
Band 2	\$6.473
Band 3 + PT	\$6.473
Band 3	\$6.335

<i>Price Band</i>	<i>Base Price \$/kg Protein</i>
Band 0 + PT	\$13.776
Band 0	\$13.500
Band 1 + PT	\$13.500
Band 1	\$13.224
Band 2 + PT	\$13.224
Band 2	\$12.946
Band 3 + PT	\$12.946
Band 3	\$12.670

<i>Price Band</i>	<i>MSR%</i>	<i>F27 Milk Price \$/kg MS</i>	<i>Price Band</i>	<i>MSR% + PT</i>	<i>F27 Milk Price \$/kg MS with P/T</i>
Band 0	> 49%	\$9.75	Band 0 + PT	> 49% + PT < 1.30	\$9.95
Band 1	44% to 49%	\$9.55	Band 1 + PT	44% to 49% + PT < 1.40	\$9.75
Band 2	39% to 44%	\$9.35	Band 2 + PT	39% to 44% + PT < 1.80	\$9.55
Band 3	< 39%	\$9.15	Band 3 + PT	<39% + PT < 2.00	\$9.35

MSR% means Milk Supply Ratio which is calculated as follows:

$$\text{MSR\%} = \frac{((\text{August} + \text{February})/2) + \text{March} + \text{April} + \text{May} + \text{June} + \text{July}) \text{ milk solids} \times 100}{\text{Total milk solids for the Contract Term}}$$

The MSR% used during the Contract Term is calculated by Bulla based on your Milk supply in the preceding Milk Year (either to Bulla or another processor, if applicable), or, where greater, your Milk supply (either to Bulla or another processor, if applicable) over the two year period prior to the Commencement Date of this agreement. Bulla will conduct a reconciliation at the end of the Contract Term to ensure that your MSR% is based on your actual supply of Milk to Bulla over the Contract Term. This reconciliation process (and any adjustment arising from it) will never result in your Milk Price being decreased for the relevant Contract Term of this agreement.

The only exception to the above MSR% calculation approach is where you qualify for a Tenure Band Review (as described below at the end of this Section 2.1).

PT = Peak to Trough Ratio

$$\text{PT} = \frac{(\text{Sep} + \text{Oct} + \text{Nov}) \text{ total Milk solids}}{(\text{Feb} + \text{Mar} + \text{Apr}) \text{ total Milk solids}}$$

A lower Peak to Trough ratio can enable you to move to the next price band (as above).

The PT used during the Contract Term is calculated by Bulla based on your Milk supply in the preceding Milk Year (either to Bulla or another processor, if applicable), or, where greater, your Milk supply (either to Bulla or another processor) over the two year period prior to the Commencement Date of this agreement. Bulla will conduct a reconciliation at the end of the Contract Term to ensure that your PT is based on your actual supply of Milk to Bulla over the Contract Term. This reconciliation process (and any adjustment arising from it) will never result in your Milk Price being decreased for the relevant Contract Term of this agreement.

The only exception to the above PT calculation approach is where you qualify for a Tenure Band Review (as described below at the end of this Section 2.1).

Please note the following assumptions and limitations:

- **Price bands**
Price bands are based upon the MSR% and PT of your Milk supply in the preceding Milk Year (either to Bulla or another processor, if applicable), or, where greater, your Milk supply (either to Bulla or another processor, if applicable) over your last two (2) Milk Years of supply (whether to Bulla or another processor beforehand), except where a Tenure Band Review has been applied (as described below).
- **Quality deductions fees**
Fees payable by you for quality deductions for lower grade Milk will apply in accordance with Section 4 (Milk Quality System) of this Schedule 2. In the event you supply contaminated Milk, there may be additional costs to you as detailed in the Bulla Milk Supply Conditions (see Schedule 5 below).
- **Butterfat and protein ratios**
The protein to butterfat ratio is either 2:1 or 1:1 as set out in Section 2 (Milk Price) of this Schedule 2. The protein to butterfat ratio has either been selected by you, if you elected to select a ratio, or determined by Bulla, if you did not elect to select a ratio prior to signing this agreement. Bulla will conduct a reconciliation at the end of the Contract Term to ensure that we use the protein to butterfat ratio (either 2:1 or 1:1) that is most beneficial to you in respect of the Milk you supply us during the Milk Year. This means you will receive a top-up payment from Bulla in addition to the actual Milk Price to reflect a higher protein to butterfat ratio, where applicable.
- **Reference solids**
Reference solids are 4.0% butterfat and 3.2% protein. These % are used to determine the butterfat and protein prices based on the prevailing Milk Price. The actual Milk Price paid to you in a month is determined by the actual protein and butterfat content in the Milk you supplied in the preceding month based on the pricing for fat and protein, adjusted for quality deductions fees (if any).

Tenure Band Review

You are eligible to be considered for a Tenure Band Review if you have supplied Milk to Bulla for the three (3) Milk Years immediately preceding the Contract Term.

Where eligible, Bulla will assess your performance over the five (5) preceding Milk Years and determine the best MSR% and PT separately achieved in any two (2) individual Milk Years supplying Bulla (**Revised MSR** and **Revised PT**, respectively) and if either the Revised MSR or Revised PT satisfies a higher price band than which your Bulla calculated MSR% or PT (as applicable) otherwise supports, your price band will be increased by one (1) level only (and not beyond), regardless of the extent of improvement.

For the avoidance of doubt, in respect of Tenure Band Reviews:

- a price band can only be increased to the next highest price band (and not beyond).
For example, if the Revised MSR satisfied Band 1, but your Bulla calculated MSR% otherwise satisfied Band 3, the Tenure Band Review would result in an uplift to Band 2.
- a Revised PT cannot result in an increase to a price band which the Revised MSR does not support.

For example, your price band is Band 2. If a Revised PT supported Band 0 +PT (i.e. a Revised PT of 'PT < 1.30' was achieved), however the Revised MSR satisfied Band 2, the Tenure Band Review would result in an uplift to Band 2 +PT (and not Band 0 +PT);

For example, your price band is Band 3. If the Revised MSR does not support any increase to your price band, however the Revised PT supports your price band being increased to the +PT price band equivalent (or above), the Tenure Band Review would result in an uplift to Band 3 +PT.

If you are eligible for a Tenure Band Review for this Contract Term, the price band specified in this Schedule 2 already incorporates any price band uplift you were eligible for. Nonetheless, Bulla will conduct a reconciliation in July of the Contract Term based on your confirmed supply for the prior Milk Year in full, and in the event those results identify you as eligible to receive a different price band from that Tenure Band Review, Bulla will issue a variation letter to you in accordance with clause 11 of the General Terms to effect that adjustment.

2.2 Step-ups

From time to time, and based on prevailing business conditions, Bulla may publicly announce an additional amount we will pay for Milk supplied to us during the Milk Year (known as a '**step-up**'). Step-ups may be retrospective or forward facing (or both), and are supplemental to, and do not form part of, the Minimum Price. Step-ups will be paid as part of the Milk Price, with quality deduction fees applied to the step-up payment in the same manner as they are applied to the Minimum Price.

Subject to any other conditions announced by us as part of the step-up, to qualify for a step-up, you must be supplying us at the time the step-up payment is due (unless you have genuinely retired from dairying) and otherwise are not in material breach of the agreement.

2.3 Step-downs

As stated in clause 11.1 of the General Terms, we will not reduce the Minimum Price (known as a 'step-down') at any point during the Milk Year. In respect of any step-up announced by Bulla, Bulla will not reduce that step-up at any point during the Milk Year.

3. Minimum Price

Payments to suppliers are made in terms of \$ per kilogram of butterfat and \$ per kilogram of protein.

1:1 Protein to Fat Ratio Milk Price

Price Band	Base Price \$/kg Fat for each month during the Contract Term
Band 0 + PT	\$9.950
Band 0	\$9.750
Band 1 + PT	\$9.750
Band 1	\$9.550
Band 2 + PT	\$9.550
Band 2	\$9.350
Band 3 + PT	\$9.350
Band 3	\$9.150

Price Band	Base Price \$/kg Protein for each month during the Contract Term
Band 0 + PT	\$9.950
Band 0	\$9.750
Band 1 + PT	\$9.750
Band 1	\$9.550
Band 2 + PT	\$9.550

Band 2	\$9.350
Band 3 + PT	\$9.350
Band 3	\$9.150

OR

2:1 Protein to Fat Ratio Milk Price

Price Band	Base Price \$/kg Fat for each month during the Contract Term
Band 0 + PT	\$6.888
Band 0	\$6.750
Band 1 + PT	\$6.750
Band 1	\$6.612
Band 2 + PT	\$6.612
Band 2	\$6.473
Band 3 + PT	\$6.473
Band 3	\$6.335

Price Band	Base Price \$/kg Protein for each month during the Contract Term
Band 0 + PT	\$13.776
Band 0	\$13.500
Band 1 + PT	\$13.500
Band 1	\$13.224
Band 2 + PT	\$13.224
Band 2	\$12.946
Band 3 + PT	\$12.946
Band 3	\$12.670

The Minimum Price does not account for any applicable quality deductions fee (made by way of a fee payable by the Farmer) that apply to the actual Milk Price payable by Bulla, including:

- the quality deductions fees set out in Section 4 (Milk Quality System) of this Schedule 2; and
- the Levies set out in Schedule 4 (Dairy Australia, Dairy Safe Victoria and UDV levies).

A worked example of this minimum price is Bulla's above milk price kg MS which represents the actual Milk Price paid for milk composed of 4.00% butterfat and 3.2% protein and which also is grade 1 in quality.

Milk must have at least 3.6% fat and 3.3% protein in order for Bulla to be obligated to collect the Milk but Bulla may accept Milk containing less fat or protein in its absolute discretion.

4. Milk Quality System

Bulla's Milk Quality System supports the continual improvement of practices that underpin business performance and ensures that the principles of sustainability, profit, people and planet are embedded in all that we do.

The following sets out how a quality deductions fee applies to the actual Milk Price calculated based on the quality of the Milk which you supply. These quality deduction fees apply to the Minimum Price and any step-ups announced by us during the Milk Year.

Grade 1 is the base level for payment of Milk. All other grades incur a percentage quality deduction fee.

Milk Quality Matrix

Milk Quality Matrix		Somatic Cell Count (SCC)				
		≤250,000	250,001-300,000	300,001-350,000	350,001-400,000	>400,000
Bactoscan IBC (Individual Bacterial Count)	≤100,000	1	2	3	4	5
	100,000 – 160,000	2	3	3	4	5
	160,000 - 265,000	3	3	4	5	5
	≥265,000	5	5	5	5	5

Grade Determination	The Milk Quality Matrix above is used to determine what the Milk quality grade for each 10-day period is within a month. The single highest penalty grade in the 3 x 10-day periods across per month will be downgraded to Grade 1. <i>e.g. if P1 = Grade 5, P2 = Grade 3, and P3 = Grade 2, then P2 and P3 will incur Grade 3 and Grade 2 deductions respectively, whereas P1 (which had the worst quality result of Grade 5) will be downgraded to Grade 1 and incur no deductions.</i> Where there are periods in the same month with the same highest penalty grade, the period with the higher dollar value will be downgraded to Grade 1 (and the other periods will remain as they were).
SCC	Tested each collection. Grade determined on the weighted average of results for the 10-day period. Highest 10-day average SCC test per month is excluded. Any daily result that varies by >20% from the previous daily result will be withheld by Bulla's Representative & reviewed against subsequent results prior to confirming the official result for the period.
Bactoscan IBC	Tested once randomly in every 10-day period. If the result is outside Grade 1, a second test is undertaken using the next available sample. The lowest of the two results will be the official result for the period. Any additional tests thereafter within the period are advisory only and will not change the Bactoscan result used for the quality grade for that period.
Thermoduric	Tested twice every month. The result does not affect the milk payment. Target = <2,000 cfu/g Upper limit of 5,000 cfu/g

Testing Arrangements

1. Tests to measure compliance with the Specifications will be conducted in a laboratory(s) using the methodologies identified in this Schedule. Verification audits may be conducted from time-to-time to confirm this.
2. Test results will be provided by SMS to a farmer as soon as practicable. Farmers can also access their results via the Farmer Portal. Test results will be provided generally within 48 hours of sampling (7 days for Thermodurics).
3. Where the communication of test results is delayed for longer periods than these, test results for days up to the date of test receipt may be excluded from the calculation of any discounts.

Milk Quality Deductions

The following deduction rates will be applied based on the 10-day period quality grading result.

Grade	% Deduction of Milk Price	Action
Grade 1	0%	Milk delivered within SCC and Bactoscan Control Limits.
Grade 2	-3.00%	Corrective action required.

Grade 3	-9.00%	Corrective action urgent. Action Plan to be submitted to Bulla's Representative for approval.
Grade 4	-33.00%	Corrective action urgent. Action Plan to be submitted to Bulla's Representative for approval. Collection may be suspended. Enquire with Bulla's Representative regarding alternative supply options.
Grade 5	-50.00%	Milk does not comply with the Specification. Corrective action urgent. Action Plan to be submitted to Bulla's Representative for approval. Collection may be suspended, and may not be collected until the milk is demonstrated by a test conducted by Bulla's Representative to be Grade 4 or better. Enquire with Bulla's Representative regarding alternative supply options. Where Bulla collects the Milk and deems it suitable for human consumption, this deduction rate will be applied to the Milk Price for that Milk. Where Bulla rejects the Milk (either before or after collection), refer to clauses 3.5 and 14.3 of the General Terms.

Schedule 3

Specifications

Raw Milk Specification

All Milk supplied under this agreement must comply with the requirements of the FSANZ Food Standards Code (ref 4.2.4) and other Statutory / Regulatory requirements as prescribed in addition to the criteria defined within this Specification.

Bulla has an expectation that the Milk supplied will meet or exceed the Targets in this Specification.

Test	Result	Application
Butterfat	Target: Butterfat Content > 4.0% m/v; Specification Requirement: Butterfat Content $\geq$ 3.6% m/v Control Limit: Butterfat Content $\geq$ 3.2% m/v; Test methodology based on International Dairy Federation (IDF) Standard 141C:2000.	Tested Each Collection
Protein	Target: Protein > 3.3% m/v Specification Requirement: Protein Content >3.3% m/v Control Limit: Protein Content $\geq$ 3.1% m/v; Test methodology based on IDF Standard 141C:2000.	Tested Each Collection
Somatic Cell Count (SCC)	SCC is an indicator of the quality of milk. Target: $\leq$ 250,000 SCC. Specification Requirement & Control Limit: $\leq$ 400,000 SCC Refer to milk quality payment scale. Test methodology based on IDF Standard 148-2:2006 (E).	Tested Each Collection
Bactoscan IBC	Tests for overall dairy farm milk hygiene program. Target: $\leq$ 100,000 Bacto. Specification Requirement & Control Limit: $\leq$ 265,000 Bacto Refer to milk quality payment scale. Test methodology based on IDF Standard 161A:1995 & Australian Standard (AS) 5013.5-2004.	Test conducted each 10 day period
Thermoturic	Advisory test for particular bacteria that are heat tolerant. Test methodology based on AS 5013.28 & AS 5013.14.2 Target: <2,000 CFU/g Specification Requirement & Control Limit: < 5,000 CFU/g	Test conducted minimum twice every month

Test	Result	Application																				
Temperature	Milk temperature will be measured using a thermometer of the transport company at the time of collection. Although the State Regulatory Authority in Vic requires milk to be cooled to less than 5 degrees Celcius within 3 ½ hours from the commencement of milking for practical reasons Bulla requires that you aim to have your milk collected at 4°C or less (Specification Requirement) with a maximum Control Limit: ≤5C within 2 hours of milking. Should your milk collection occur within 2 hours from the completion of milking then Milk may be collected at temperatures above 5⁰C subject to compliance with the following temperature chart: <table><tr><th colspan="5">When was milking finished?</th></tr><tr><th>Which Milking?</th><th>Time 0*</th><th>Time 0 – 1 Hr</th><th>Time 1 – 2 Hr</th><th>Time >2 Hr</th></tr><tr><td>1st</td><td>25</td><td>15</td><td>8</td><td>5</td></tr><tr><td>2nd, 3rd or 4th</td><td>15</td><td>10</td><td>6</td><td>5</td></tr></table> Temp °C Discretion will be applied by Bulla’s Representative with respect to the temperature of Milk collected in the immediate hours following the completion of milking.	When was milking finished?					Which Milking?	Time 0*	Time 0 – 1 Hr	Time 1 – 2 Hr	Time >2 Hr	1 st	25	15	8	5	2 nd , 3 rd or 4 th	15	10	6	5	Check prior to every collection
When was milking finished?																						
Which Milking?	Time 0*	Time 0 – 1 Hr	Time 1 – 2 Hr	Time >2 Hr																		
1 st	25	15	8	5																		
2 nd , 3 rd or 4 th	15	10	6	5																		
Freezing Point	Test to detect added water. Specification Requirement & Control Limit: Freezing point must be no greater than Control Limit -0.517°C. Test methodology based on IDF standard 108:2002.	Random checks will be conducted																				
Antibiotics and Other Inhibitory Substances	Target: zero. Specification Requirement & Control Limit: Clear of antibiotics (<0.002 ug/ml) and other inhibitory substances. Bulla’s Representative can offer you the option to have your vat tested for antibiotics and other inhibitory substances prior to collection on a fee-for-service basis. This may provide an assurance regarding compliance with this specification; however, eligibility for payment is determined by the official tests undertaken upon delivery to a processor or by the random tests undertaken by Bulla’s Representative. If you suspect milk from a cow treated with antibiotics has been milked into the vat, please contact Bulla’s Representative.	Antibiotics tests will be conducted on each tanker before unloaded to a processor / manufacturer																				
Blood in Milk	Specification Requirement & Control Limit: No Blood in Milk	Sensory check prior to every collection																				
Sour Milk	Specification Requirement & Control Limit: Clear	Sensory check prior to every collection																				

Test	Result	Application
Extraneous Matter (Sediment)	Specification Requirement & Control Limit: Clear	Random checks will be conducted
Colostrum	Specification Requirement & Control Limit: Clear – Colostrum should be withheld from milk supply for at least 96 hours after calving.	Sensory check prior to every collection
Stock Feed	Specification Requirement & Control Limit: Bulla's Quality Assurance Program requires the suitability of all stock feed to be assured. Regulatory compliance, including compliance with the ruminant feed ban, must be guaranteed. Subject to this paragraph, you shall not use stockfeed that is known to contain genetically modified organisms (GE/GMO). Bulla acknowledges that stockfeed is generally free from genetically modified organisms, however accepts that sourcing livestock feed that can be guaranteed 100% GE/GMO free is impractical, therefore Bulla permits suppliers to use stockfeed that is declared non GM, defined as 95% non GM. Compliance with this requirement will be audited and verified by random tests undertaken by Bulla's Representative.	Random checks will be conducted

Schedule 4

Levies and Deductions

Dairy Levy

Levies and membership fees to be deducted by us (or our Representative) under the following legislation:

- Primary Industries Levies and Charges Collection Act 1991
- Primary Industries (Excise) Levies Act 1999
- Other associated legislation.

Levies exclude GST.

Schedule 5

Milk Supply Conditions

INTRODUCTION

This Milk Supply Conditions document sets out the terms and conditions for dairy farm supplier who supply milk to Bulla. For clarity, in this document we refer to all milk quality standards and factory procedures as Bulla standards, and all pricing information is referred to as Bulla pricing.

MILK PRICING

The specific details of milk pricing are set out in Schedule 2.

Component Payment System

Payments to suppliers are made in terms of \$ per kilogram of butterfat and \$ per kilogram of protein - and expressed in total as \$ per kilogram of milk solids (**MS**). Bulla quotes milk prices at a reference solids value of 3.2% protein and 4.0% butterfat, with a protein to fat ratio of either 2:1 or 1:1 for the milk solids payments.

Stop Charges

Bulla does not have a stop charge for milk collections.

Milk Payments

Bulla will pay for all purchases during each monthly supply period of the Contract Term on or before 15 days after the end of the calendar month to which that invoice relates. This includes any Discarded Milk Event paid for by Bulla pursuant to clause 3.4(h) of the General Terms.

MILK QUALITY

Bactoscan IBC and Retesting

Bulla Bactoscan IBC (**Bacto**) retest regime was put in place in order to recognise those suppliers with good quality Bacto records. The use of a retest result is in accordance with the guidelines outlined below.

For suppliers whose 10-day period initial (Bacto) test is greater than One Hundred Thousand (100,000), a retest will automatically occur. The purpose of which is to provide feedback results to the supplier.

For any farms retested after the initial test in a 10-day period, Bulla will then use the lower of either the initial test result or the retest result as the official Bacto 10-day period result. Any subsequent retests for that period will be treated as advisory tests. Results may be adjusted if an investigation by Bulla has identified that an entire batch of Bacto samples have been compromised or if extenuating individual circumstances are relevant. Bulla can authorise advisory Bacto tests to help suppliers determine the results of revised cleaning and sanitising regimes if required.

It is the suppliers' responsibility to use the daily SMS results or the Farmer Portal to monitor their milk quality results. Additional samples may be tested for the supplier but will not be used to adjust existing results.

Somatic Cell Count (SCC)

The maximum allowable SCC level on a 10-day weighted average basis of 400,000 cells per ml is in line with Department of Agriculture and Water Resources (**DAWR**) export requirements. DAWR export requirements are for SCC to be reported as a geometric mean (weighted), which is generally lower than a straight average.

Refer to Milk Quality Matrix and Milk Quality Deductions in Section 4 (Milk Quality System) of Schedule 2 for quality grade deductions fees applied for SCC levels > 250,000.

Where results are consistently above 400,000 SCC, a Bulla Representative will advise the supplier that collection may be suspended until Bulla is satisfied that a suitable mastitis control program has been put in place and SCC results have improved. During suspension, the supplier must have three consecutive representative tests less than 400,000 in order to recommence milk collection. The supplier is responsible for making arrangements to test the milk. After recommencing milk collection, suspension from supply will recur should the monthly weighted average SCC exceed 400,000 again.

Temperature

Milk will not be collected from suppliers who consistently exceed collection temperature requirements. Milk cooling systems must comply with the requirements of Bulla's Quality Assurance Program (suppliers who fail to comply with quality assurance requirements may have their Farm Quality Assurance accreditation revoked (after being given suitable opportunity to correct the problem)).

Milk temperature will be measured using a thermometer of the transport company at the time of collection. Although the State Regulatory Authority in Vic requires milk to be cooled to less than 5 degrees Celcius within 3 ½ hour from the commencement of milking for practical reasons, Bulla requires that each supplier aim to have their milk collected at 4°C or less with a maximum control Limit: ≤5°C within 2 hours of milking.

Should milk collection occur within 2 hours from the completion of milking then milk may be collected at temperatures above 5°C subject to compliance with the following temperature chart:

Which Milking?	When was milking finished?				Temp °C
	Time 0*	Time 0 – 1 Hr	Time 1 – 2 Hr	Time >2 Hr	
1 st	25	15	8	5	
2 nd , 3 rd or 4 th	15	10	6	5	

Discretion will be applied by Bulla's Representative with respect to the temperature of milk collected in the immediate hours following the completion of milking.

Extraneous Matter

This test is done on tankers initially and individual samples are only tested when there is a problem with the milk collected in the tanker. Suppliers will be contacted regarding problems as they arise.

Freezing Point

This test is to detect added water. Suppliers will be notified of issues if they arise.

Poor Milk Quality

Suppliers who have poor quality milk (i.e. high Bacto, high SCCs, high Temperature, Thermodurics etc.) will be advised in writing and collection may be suspended until Bulla's Representative is satisfied that a suitable milk hygiene program has been put in place. Milk collection may cease entirely if poor milk quality persists over the course of three months.

Communication of Milk Quality Results

All milk test results are available within approximately 48 hours (7 days for Thermodurics) of the milk being collected. Test are available by SMS and the Farmer Portal.

Suppliers are reminded that the tanker docket system may not always be available, and it is recommended that they use the electronic methods for regular retrieval of milk quality and production results. SMS and the Farmer Portal are the most timely and efficient way of getting these results.

Insurance Cover

All suppliers are advised to have adequate insurance to cover any and all incidences of milk loss, contamination or damage to other supplier's milk in the milk tanker.

Bulla will not be responsible for payment of milk not collected or not utilised by Bulla due to:

- Milk contamination due to inhibitory substances or exceeded Milk temperatures
- Adverse weather conditions[^]
- Where the farm has restricted access due to safety, or notified public health reasons – such as animal disease (botulism, FMD, Anthrax) etc.
- Unsafe or inadequate road access – in particular, lack of adequate road access due to weather conditions[^]. Farmers are reminded that they must have 24-hour, all-weather access and safe road access for milk tankers under all weather conditions to the dairy (see the 'MILK TRANSPORT' section below for further details).

[^] relevant to collection only (not utilisation by Bulla)

Inhibitory Substances and Residues

Bulla strongly encourages suppliers to discuss with a Bulla Field Service Representative any suspect milk before pick up and take advantage where necessary of the preliminary testing if advised to do so. Bulla strives to remove the risk of contaminated milk entering the processing system.

Inhibitory substances can include, but are not limited to: antibiotics, pesticides, herbicides, detergents (especially quaternary ammonium compounds), blood, and colostrum. These substances, especially antibiotics, can have extreme effects on the manufacturing processes.

All tankers are AB tested upon arrival at a processing facility with subsequent additional testing for individual supplier's milk if there has been a positive antibiotic result. Where a supplier has supplied milk not suitable for human consumption, they will not be entitled to payment for that collected milk volume and will be liable for further costs incurred as a result of that contaminated milk being collected (as specified under the 'Costs' section below).

If a positive result is detected on the tanker, the milk will be segregated at the processing facility while further testing is conducted. Each supplier's vat sample is then checked for the presence of inhibitory substances and the offending supplier will be notified, including written notice.

Once the offending supplier is notified, it is the responsibility of that supplier to have its next consignment of milk tested before the next tanker collection. Positive milk tanker results can be reported to the State Food Authority immediately. Where a supplier has tested positive for antibiotics through routine testing procedures, Bulla reserves the right to have an audit conducted of the offending supplier's compliance with the Quality Assurance Program, at the supplier's cost, to assist with improving the farm management system if repeat milk contaminations occur.

Costs

If a supplier supplies milk which fails to comply with the above stated milk quality requirements (either at the time of collection or due to subsequent testing – for example, testing positive for unacceptable chemical, residues, antibiotics and other non-permitted factors), and Bulla does not use the milk for human consumption, the milk will be rejected and the supplier will not be paid for their milk.

If the non-compliant milk has been collected by the milk tanker, the relevant supplier will be responsible for the following costs:

- The total cost of all the milk in the tanker, if any, that is not the offending suppliers milk (at the current value of the milk as reasonably determined by the relevant processor, ex GST)
- Freight costs (as determined by the relevant logistics company, ex GST)
- Disposal costs (as incurred by the relevant logistics company, ex GST)

If antibiotic or contaminated milk is supplied by more than one supplier for that tanker run, the non-compliant milk will not be paid for and the above costs will be applied on a litre pro-rata basis across those offending suppliers who supplied such non-compliant milk to that tanker.

Bulla will commence deductions for such costs from the offending supplier's monthly milk cheque in the next pay period.

If, however any milk supplied by a supplier is deemed by Bulla suitable for human consumption, the supplier will be paid for the milk supplied in accordance with clause 4.1 of the General Terms.

QUALITY ASSURANCE PROGRAM

All dairy producers are required to have an approved and audited food safety program. They must comply with state legislation and Bulla requirements with regards to auditing of these systems by, or for, the authorities. Any farmer that fails an audit (Critical Non-conformance) could be immediately suspended from supply until the cause of the failure is rectified. Suppliers who have a minor or major non-conformance entered on their audit will be given time to rectify the issue.

For purposes of compliance, Bulla has developed the Quality Assurance Program which Bulla suppliers are required to implement. Bulla's Field Service Representatives are available for assistance in implementing this on-farm quality system. It is the suppliers responsibility to ensure that they:

- comply with the Quality Assurance Program;
- are otherwise compliant with relevant state authority requirements; and
- keep recording sheets and manuals updated.

All new suppliers will be provided with a hard-copy of Bulla's Farm Quality Assurance Manual (which sets out the Quality Assurance Program), and existing suppliers can obtain an additional hard-copy on request. All forms and manuals for use with the Quality Assurance Program are available from Bulla's Field Service Representatives on request.

Stock Feed

Suitability of Feed for Animal Use

Vendor declarations must be sought for all feed stuffs as part of each supplier's compliance with the Quality Assurance Program. Vendor declarations should identify the supplier of the feed, give a description of the stock feed and date of supply, and should guarantee that the feedstuffs are suitable for use for dairy cows in line with current dairy industry standards (which includes being free from chemical residues and ruminant animal material).

Genetically Modified Feed

Subject to this paragraph, the supplier shall not use stockfeed that is known to contain genetically modified organisms (**GE/GMO**). Bulla acknowledges that stockfeed is generally free from genetically modified organisms, however accepts that sourcing livestock feed that can be guaranteed 100% GE/GMO free is impractical, therefore Bulla permits suppliers to use stockfeed that is declared non-GM, defined as 95% non-GM.

Animal Health

The Australian dairy industry has in place a National Dairy Industry Animal Welfare Strategy (NDIAWS) and the federal government also has an Australian Animal Welfare Strategy to ensure the best possible welfare standards for Australian animals. Bulla endorses these strategies and expects all its suppliers to maintain the highest standards of animal welfare practices on their farms.

The safety of milk for consumers is essential. Cows must be managed in a manner that prevents the introduction of hazards to the milk. If suppliers notice unusual symptoms such as dramatic shifts in production, skin lesions, sudden deaths, downer cows, etc., they should immediately remove and isolate any suspect cows from the milking herd. It is a suppliers responsibility to contact their veterinary officer and if necessary report any incident of concern to their Field Service Representative. Milk pick up may be suspended during an investigation if recommended by either a veterinary officer or a state authority. Suppliers are reminded that they should have insurance to cover any milk lost in circumstances such as this. Milk will not be picked up from herds infected with notifiable diseases unless it is deemed safe by the relevant authorities.

Issues that may affect Bulla's ability to pick up milk (include but are not limited to):

- Pesticide and chemical poisoning
- Botulism, Anthrax
- Foot and mouth disease

Vaccinations for diseases such as botulism, three-day sickness, leptospirosis; etc., are recommended as best practice in order to minimise the occurrence of such diseases on farms.

In the event that a supplier does not notify, or delays notifying, their Field Services Representative of an incident, then Bulla may cease milk collection immediately and we reserve the right to cease collection on a permanent basis.

Enzootic Bovine Leucosis (EBL) and Bovine Johnes Disease (BJD)

Suppliers must comply with individual state legislation relating to BJD and EBL testing. It is the aim that all milk supplied to Bulla shall be EBL free (monitored free). If a breakdown occurs, suppliers shall follow the state EBL testing protocol. For herds over 200 cows, sub sampling will be used in line with state statutory guidelines. Bulla has the right to ask suppliers to supply evidence of what their current EBL status is.

MILK TRANSPORT

Sampling of Milk

Bulk milk samples will be taken using aseptic proportional milk sampling devices. Suppliers who have concerns regarding tanker drivers or sampling methods should immediately report this to their Field Services Representative.

Collection requirements include:

- Collection on a previously agreed daily or skip a day basis except in emergencies
- The tanker must empty the vat (however, this may not occur for logistical reasons) or take only the contracted volume

Farm Access

In order to guarantee the safety of suppliers, drivers and animals and to facilitate the efficient collection of milk, Bulla requires all farms to have acceptable dairy access.

The minimum suitable standard includes:

- An all-weather access road to provide safe access for the milk tanker
- No towing of trucks will be permitted under any circumstance
- No reversing of tankers into a farm from a public road
- No cows are permitted to walk on tanker access tracks, especially where the milk tanker stops to begin pumping - this is essential for OH&S and biosecurity reasons on farm.

All suppliers are encouraged to have an entrance that allows milk tanker access from either left or right direction to their property for safe entry and exits without the need for the milk tanker to verge onto the opposite side of the road.

There are times of the year when milk production may exceed a supplier's storage capacity even on daily collection. Suppliers may also be unfortunate enough to have a refrigeration failure that is not immediately repairable. In these types of situations, the supplier may request additional pickups. At its discretion, Bulla will attempt to assist the supplier by providing an additional daily collection. Milk must meet temperature provisions as the additional collection is at the election of the supplier and not Bulla, unless Bulla has agreed to assist a farmer with a refrigeration problem.

Milk Vat Requirements

Suppliers are advised to have a milk vat capacity of at least 1.5 times peak daily production.

Behavioural Standards

It is the intent of this policy to provide a safe work place that offers all people associated with our business with an environment that is free from abusive, offensive or intimidatory behaviour. Bulla has zero tolerance for this type of behaviour towards any Bulla representative (including Field Service Representatives) or third party contractor, whether verbally, physically or in writing. If Bulla believes that such behaviour has occurred (this will be at Bulla's discretion, acting reasonably), and it is determined the offensive behaviour was caused by the supplier or its employee, Bulla will notify the supplier they are suspended from milk pick up until Bulla believes (acting reasonably) that suitable remediations have been implemented by the supplier to ensure such behaviour does not occur again.

Schedule 6

Mediation

Appointment of mediator

- 1.1 **Ombudsman** means the Australian Small Business and Family Enterprise Ombudsman.
- 1.2 The parties must request the Ombudsman to appoint a mediator for the dispute.
- 1.3 The Ombudsman:
 - (a) must appoint a mediator from the list kept by the Ombudsman under paragraph 5A(a) of the Dairy Code within 14 days after receiving the request under subclause 1.2 unless the Ombudsman is satisfied that the complaint giving rise to the dispute:
 - (i) is frivolous or vexatious; or
 - (ii) has previously been the subject of another mediation; and
 - (b) must give the parties to the dispute, in writing, details of the mediator appointed.

Conduct of mediation

- 1.4 Subject to subclause 1.5, the mediator must decide:
 - (a) how the mediation is to be conducted (for example, by telephone or in meetings); and
 - (b) the time and place for the mediation; and
 - (c) the day the mediation commences for the purposes of this agreement.
- 1.5 The mediation must be conducted in Australia.

Notice of commencement of mediation

- 1.6 Within 14 days after the mediation has commenced, the mediator must notify the Ombudsman, in writing, that the mediation has commenced and of the nature of the dispute.

Attendance at mediation

- 1.7 Each party to the dispute must attend the mediation and attempt to resolve the dispute.
- 1.8 For the purposes of subclause 1.7, a party is taken to attend a mediation to attempt to resolve a dispute if the party is represented at the mediation by a person who has authority to enter into an agreement to settle the dispute on behalf of the party.

Notice of successful mediation

- 1.9 If an agreement is reached in relation to the dispute, the mediator must, within 14 days after the agreement is reached:
 - (a) set out, in writing, the terms of the agreement; and
 - (b) give a copy of the terms to each party to the dispute; and
 - (c) notify the Ombudsman that an agreement has been reached.

- 1.10 The party who requested the mediation may, at any time, withdraw the complaint that is the subject of the dispute by notice in writing to the other party to the dispute and the mediator.

Termination of mediation

- 1.11 The mediator conducting a mediation of a dispute in accordance with this agreement:
- (a) may terminate the mediation at any time if the mediator is satisfied that a resolution of the dispute is not likely to occur; and
 - (b) must terminate the mediation if the party who requested the mediation requests the mediator to do so.
- 1.12 If a dispute that is the subject of mediation in accordance with this agreement is not resolved within 30 days after the mediation commenced:
- (a) the respondent to the mediation may ask the mediator to terminate the mediation; and
 - (b) the mediator must do so.
- 1.13 If the mediator terminates a mediation under subclauses 1.11 or 1.12, the mediator must issue a certificate stating:
- (a) the names of the parties to the mediation; and
 - (b) the nature of the dispute that was the subject of the mediation; and
 - (c) that the mediation has been terminated; and
 - (d) that the dispute has not been resolved.
- 1.14 The mediator must give a copy of the certificate to:
- (a) the Ombudsman; and
 - (b) each party to the dispute.

Costs of mediation

- 1.15 Each party to a dispute that was the subject of a mediation must pay half the costs (if any) of the mediation (being all reasonable costs associated with the conduct of the mediation).

Schedule 7

Initial Estimated Volume

MSR	Insert
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P/T Ratio	Insert
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Month	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Apr-27	May-27	Jun-27	Totals
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Days	31	31	30	31	30	31	31	28	31	30	31	30
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Estimated Production

Litres	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert
Fat %	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert
Pro %	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert
Fat Kgs	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert
Pro Kgs	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert
Total Kgs	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert	Insert